

“Capitalization Event of all 9a Priority projects funded by the Programme Greece-Bulgaria 2014- 2020”

October ,1st 2020

**PROJECT: IMPROVING QUALITY AND ACCESSIBILITY OF SOCIAL HEALTH
CARE SERVICES IN CROSS-BORDER REGIONS PROJECT/**

ACRONYM: Health Care Center / web site: <http://healthcarecentre.eu>

**The Project is co-funded by the European Regional Development Fund and
by national funds of the countries participating in the Interreg V-A
“Greece-Bulgaria 2014-2020” Cooperation Programme**

Call: 2nd Call for proposals under priority axes 2 & 4

Lead Beneficiary: Regional health inspection-Blagoevgrad, BG

Partners:

“Papageorgiou” General Hospital, GR

Center for emergency medical care -Blagoevgrad, BG

**Office of Social Protection, Solidarity and Sports and Education of Lagadas
Municipality, GR**

**Organisation of Social Protection and Solidarity of Municipality of
Chalkidona, GR**

Budget: € 1.125.370,50

**Duration: 24 months –end 09/10/2020 ; possible extension till December
2020!**

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❖ *The main objective and the core targets*

There is a clear need to:

- Improve access to primary and emergency medical care in isolated and socially disadvantaged communities in the cross-border area;
- Promote quality and efficiency of primary care services and actions of CB added value such as tele-medicine and mobile health services;
- Development of services for telemedicine in the CB areas with supporting communication infrastructure in order to reduce existing restrictions in the provision of medical services to the population of the border region;

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❖ *The list of Deliverables (other than WP1 & WP2)*

Supply of 3 Mobile healthcare unit equipped with mobile medical equipment (GR/BG);

Supply of 3 Telemedicine mobile equipment (GR/BG);

Supply of 2 vehicles (BG);

Supply of emergency care medical equipment (GR/BG);

Supply for primary and emergency medical care of 1 regional hospital units (GR)

Supply of 12 Computer Systems operating systems (BG);

Supply of 5 diesel aggregates for backup electricity power in EM care centres (BG)

Supply of 8 Information kiosks presenting the primary healthcare services in isolated CB areas (GR/BG);

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❖ *The list of Deliverables (other than WP1 & WP2) cont.*

- 2 project conferences on health related issues in Blagoevgrad and implemented a wide PR campaign to promote the project's outcomes in 4 local municipalities; (PB1)
- 5 training session (5 days) on module "Telemedicine" (PB1; PB3)
- 3 training session (5 days) on module "Emergency response plans and protocol in crisis situations" in GR, hosted by PB 2- Papageorgiou General Hospital of Thessaloniki; (PB1; PB3)
- Carried out preventive examinations on diseases of social importance in 4 BG municipalities (Gotse Delchev, Satovcha, Hadjidimovo and Petrich) with over 500 representatives of the project's target groups from deprived and/or isolated communities in Blagoevgrad district; (PB1)

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❖ *The tangible & visible outputs*

The tangible (increased capacity) and visible results (facilitated access for vulnerable groups) of the HCC project are:

- Increased prerational capacity and effectiveness of the primary healthcare system, which is reflected in a better territorial and social coverage;**
- Improved quality and effectiveness of primary health care for the most deprived areas;**
- Enhanced access to healthcare for vulnerable groups in disadvantaged areas with high cross-border mobility;**

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❖ *The tangible & visible outputs*

Increase in the diagnostic procedures at primary healthcare level for via supply of mobile HC units equipped with telemedicine;

Reduce annual hospital visits from secondary sector by 1460 patients.

Diagnostic procedures will be enhanced in the field as the mobile units provide to target groups high level field exam service linked to better efficiency of primary HC.

New lab equipment for serological field tests to be used for precise field test diagnostics in remote areas;

Increased access to HC for vulnerable groups and marginalized communities via the introduction of information kiosks presenting primary HC services to be places in 8 municipalities' in remote areas (5 in BG & 3 in GR).

Preventive examinations to 500 people to increase efficiency of Primary HC at 4 remote CB area municipalities in BG.

1 awareness campaign in 4 BG municipalities.

2 workshops on health prevention to vulnerable groups.

4 consultation seminars dedicated to socially significant diseases in 4 BG municipalities (Gotse Delchev, Satovcha, Hadjidimovo, Petrich) in

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❖ *The indicators achieved*

- ✓ ***Number of healthcare institutions modernized or reequipped: 1 (PB 2)***
- ✓ ***Population covered by improved healthcare services: 51,153 people (GR/BG)***

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❖ *The measurable results and effects resulting from the project*

Improved preparedness of the staff of the LB to provide high quality monitoring of the health situation in the region, and to take preventive measures

Some 22.000 supplementary patients on yearly basis are expected to receive services from the purchased equipment (GR)

Reduce annual hospital visits from secondary sector by 1460 patients.

Two (2) established cooperations between CB health (authorities) organizations: (LB , PB2 & PB3)

Shared resources and expertise in the field of healthcare (4 initiatives)

Four (4) joint 4 training programmes :36 BG medical personnel and experts exchanged know-how and trained.

Four (4) seminars and two (2) workshops on first aid, cardiopulmonary resuscitation and on emergency situations including training The workshops were delivered by the Greek

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❖ • *The sustainability and transferability of outputs*

-Increased prepatonal capacity and effectiveness of the primary healthcare system, which is reflected in a better territorial and social coverage;

-Improved quality and effectiveness of primary health care for the most deprived areas;

-Enhanced access to healthcare for vulnerable groups in disadvantaged areas with high cross-border mobility;

-Develop health promotion and prevention measures :

promoted the quality and efficiency of value-added primary health services and activities such as telemedicine and mobile health services, enhancing cooperation capacities!

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- ❖ • *The obstacles & problems faced during the implementation process*
- The MIS is complicated. The Management system is heavily time-consuming with excel templates and reports that must be filled in multiple files.
- Capital control issues at the beginning of the project affected Greek beneficiaries;
- Public procurement electronic tender procedures for health authorities in Bulgaria(since 2020) is complex.

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❖ *Recommendations towards the planning of the 2021-2027 Programming Period*

- ❑ Transparency in the evaluation process in the submission phase is preferred;
- ❑ Tenders and Terms of References could be checked by the MA as in the Regional Operational Programmes;
- ❑ Strict timetables for all projects duration;
- ❑ Retained (unspent) funds should be transferred from delayed projects to well-performing projects;
- ❑ Seek firm relation between projects' funding and results achievement of each project funded;
- ❑ Close link between the identified needs on programme level and the corresponding supported actions;

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- ❖ *“accessibility, effectiveness and resilience of health care systems”*
- ❖ *“ensuring equal access to health care through developing infrastructure, including primary care”*

Analysis of investment needs in Bulgaria :

- 1. Need for investments to increase access to health services, in particular primary care, including through infrastructure and digital health solutions;*
- 2. develop health promotion and prevention measures for vulnerable groups;support the re-skilling and upskilling of social and healthcare workers and their territorial mobility.*